CURRICULUM VITAE

Angelo D'Agostino

CTO & Co-Founder, EasyParcel · Chief Technology Officer, DVA Express

Technology Leadership · Software Architecture · Software Engineering · Artificial Intelligence · Intelligent Automation · Cloud Infrastructure

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PROFILE

Technology executive and co-founder with more than twenty years in IT, built from the ground up: hardware and networks, enterprise infrastructure, software engineering, operations and, today, technology strategy. As CTO & Co-Founder of EasyParcel, sets the architecture and engineering direction of a platform that unifies shipping, customs, duties and compliance, and is taking it from cross-border trade toward agentic trade: specialised AI agents with domain expertise and human oversight. Still designs systems and writes code.

LEADERSHIP

Technology & IT strategy · Software & platform architecture · Engineering leadership · Technical product development · Digital transformation · AI & intelligent automation · Systems & API integration · Cloud infrastructure · Operations & process design

EXPERIENCE

CTO & Co-Founder
EasyParcel
Jan 2025 – Present
International commerce platform: shipping, logistics, customs, duties and taxes, compliance.

- Set the technology strategy and designed the architecture of the whole platform: public site and backend-for-frontend, the merchant operating platform, federated identity, the integration of legacy modules and the quality gates.
- Lead software engineering, infrastructure and integrations, from e-commerce connections to a REST API with white-label and embedded services for partners.
- Designed and built the ParceLabs AI Engine, the technology behind its customs intelligence: HS / TARIC classification with evidence and an audit trail, in production, served over REST and MCP.
- Driving the move from cross-border trade toward agentic trade: specialised AI agents that combine domain expertise with human review for complex customs and regulatory decisions.

DVA Express
Jan 2022 – Present
Italian logistics and customs operator. Joined as a software developer in 2022; CTO since 2024.

Chief Technology Officer Mar 2024 – Present

- Own technology strategy, software architecture, infrastructure and technical decisions for the systems behind shipping, logistics and customs operations.
- Lead the modernisation of legacy systems and the reliability, automation and scalability of software platforms and integrations.
- Set the technical direction of the public platforms: dva.global, a ten-language site for B2C customs fulfilment, and the corporate site with an online duty & tax tool.

Operations Manager May 2023 – Mar 2024

- Coordinated workflows across logistics, technology and customer-facing teams.
- Optimised processes and automated workflows, turning business requirements into technical solutions.

Software Developer Jan 2022 – May 2023

- Built and maintained backend applications, databases, APIs and integrations for shipping operations (PHP, MySQL); evolved existing applications for reliability.

Information Technology Infrastructure Specialist
netpharos s.r.l.
Aug 2018 – Feb 2022
Client engagements delivered through netpharos, including MSC Cruises.

- Planned and supported enterprise deployments, infrastructure migrations and service operations across distributed locations.
- Contributed to Active Directory, SCCM and Microsoft 365 migrations, including environments supporting 500+ users.
- Coordinated incident management, troubleshooting, rollouts and technical support.

Technical Support Administrator
Department of Defense Education Activity (DoDEA)
Feb 2011 – Jun 2017

- Administered enterprise systems, endpoints and networks in education environments.
- Supported Active Directory, Windows Server, Exchange, SCCM, VPN and security operations, plus deployment and migration projects.

Independent IT Consultant
Self-employed
2004 – 2011
Individuals, small businesses and local computer retailers, including Computer Discount locations.

- PC assembly, hardware and software troubleshooting, system configuration, maintenance and basic networking.

EXPERTISE

ENGINEERING

Architecture: Platform and system architecture · Backend, API and integration design · Full-stack web development · Legacy modernisation · Quality gates: static analysis, automated tests, tagged releases

AI & Automation: AI agents with human oversight · Hybrid lexical and semantic retrieval for customs classification (HS / TARIC) · MCP and REST services for AI clients · Workflow and process automation

Cloud & Infrastructure: Cloud and edge deployment · Identity and single sign-on (OAuth 2.0 / OIDC) · Microsoft enterprise infrastructure · IT service management and information security

Data: Relational database design · Data pipelines · Caching and queues

TECHNOLOGIES

Languages: TypeScript · JavaScript · PHP · Python · SQL

Web & APIs: React · React Router · Node.js · Vite · Three.js · FastAPI · FlightPHP · REST · MCP

Data: MySQL · PostgreSQL · OpenSearch · Prisma · Redis

Cloud & DevOps: Cloudflare Workers · Docker · Git

Microsoft: Windows Server · Active Directory · Exchange · SCCM · Microsoft 365

EDUCATION

Bachelor's Degree (Laurea triennale), Computer and Automation Engineering
Università degli Studi eCampus
Jun 2021 – Jan 2025

Diploma, Electronics and Telecommunications
ITIS A. Volta
1999 – 2004

CERTIFICATIONS

CompTIA Security+ ce
CompTIA A+ ce
ITIL Foundation v3

Training: Mastering and Implementing Azure Active Directory

LANGUAGES

Italian (native)
English C2 (CEFR), British Institutes Level C2 Certificate in ESOL International, 2022