

ANGELO D'AGOSTINO

CTO & Co-Founder, EasyParcel · Chief Technology Officer, DVA Express

Technology Leadership · Software Architecture · Software Engineering · Artificial Intelligence · Intelligent Automation · Cloud Infrastructure

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01 PROFILE

Technology executive and co-founder with more than twenty years in IT, built from the ground up: hardware and networks, enterprise infrastructure, software engineering, operations and, today, technology strategy. As CTO & Co-Founder of EasyParcel, sets the architecture and engineering direction of a platform that unifies shipping, customs, duties and compliance, and is taking it from cross-border trade toward agentic trade: specialised AI agents with domain expertise and human oversight. Still designs systems and writes code.

CAREER PATH

2004	2011	2018	2022	2023	2024	2025
IT consulting	Enterprise IT support	IT infrastructure	Software engineering	Operations	CTO	Co-Founder

02 LEADERSHIP

- Technology & IT strategy
- Technical product development
- Systems & API integration
- Software & platform architecture
- Digital transformation
- Cloud infrastructure
- Engineering leadership
- AI & intelligent automation
- Operations & process design

03 EXPERIENCE

Jan 2025 – Present

CTO & Co-Founder
EasyParcel

International commerce platform: shipping, logistics, customs, duties and taxes, compliance.

- Set the technology strategy and designed the architecture of the whole platform: public site and backend-for-frontend, the merchant operating platform, federated identity, the integration of legacy modules and the quality gates.
- Lead software engineering, infrastructure and integrations, from e-commerce connections to a REST API with white-label and embedded services for partners.
- Designed and built the ParcelLabs AI Engine, the technology behind its customs intelligence: HS / TARIC classification with evidence and an audit trail, in production, served over REST and MCP.
- Driving the move from cross-border trade toward agentic trade: specialised AI agents that combine domain expertise with human review for complex customs and regulatory decisions.

Jan 2022 – Present

DVA Express

Italian logistics and customs operator. Joined as a software developer in 2022; CTO since 2024.

Chief Technology Officer Mar 2024 – Present

- Own technology strategy, software architecture, infrastructure and technical decisions for the systems behind shipping, logistics and customs operations.
- Lead the modernisation of legacy systems and the reliability, automation and scalability of software platforms and integrations.
- Set the technical direction of the public platforms: dva.global, a ten-language site for B2C customs fulfilment, and the corporate site with an online duty & tax tool.

Operations Manager May 2023 – Mar 2024

- Coordinated workflows across logistics, technology and customer-facing teams.
- Optimised processes and automated workflows, turning business requirements into technical solutions.

	<div> <div>Software Developer</div> <div>Jan 2022 – May 2023</div> <ul style="list-style-type: none"> Built and maintained backend applications, databases, APIs and integrations for shipping operations (PHP, MySQL); evolved existing applications for reliability. </div>
Aug 2018 – Feb 2022	<div> <div>Information Technology Infrastructure Specialist</div> <div>netpharos s.r.l.</div> <div>Client engagements delivered through netpharos, including MSC Cruises.</div> <ul style="list-style-type: none"> Planned and supported enterprise deployments, infrastructure migrations and service operations across distributed locations. Contributed to Active Directory, SCCM and Microsoft 365 migrations, including environments supporting 500+ users. Coordinated incident management, troubleshooting, rollouts and technical support. </div>
Feb 2011 – Jun 2017	<div> <div>Technical Support Administrator</div> <div>Department of Defense Education Activity (DoDEA)</div> <ul style="list-style-type: none"> Administered enterprise systems, endpoints and networks in education environments. Supported Active Directory, Windows Server, Exchange, SCCM, VPN and security operations, plus deployment and migration projects. </div>
2004 – 2011	<div> <div>Independent IT Consultant</div> <div>Self-employed</div> <div>Individuals, small businesses and local computer retailers, including Computer Discount locations.</div> <ul style="list-style-type: none"> PC assembly, hardware and software troubleshooting, system configuration, maintenance and basic networking. </div>

04 EXPERTISE

ENGINEERING

Architecture	Platform and system architecture · Backend, API and integration design · Full-stack web development · Legacy modernisation · Quality gates: static analysis, automated tests, tagged releases
AI & Automation	AI agents with human oversight · Hybrid lexical and semantic retrieval for customs classification (HS / TARIC) · MCP and REST services for AI clients · Workflow and process automation
Cloud & Infrastructure	Cloud and edge deployment · Identity and single sign-on (OAuth 2.0 / OIDC) · Microsoft enterprise infrastructure · IT service management and information security
Data	Relational database design · Data pipelines · Caching and queues

TECHNOLOGIES

Languages	TypeScript · JavaScript · PHP · Python · SQL
Web & APIs	React · React Router · Node.js · Vite · Three.js · FastAPI · FlightPHP · REST · MCP
Data	MySQL · PostgreSQL · OpenSearch · Prisma · Redis
Cloud & DevOps	Cloudflare Workers · Docker · Git
Microsoft	Windows Server · Active Directory · Exchange · SCCM · Microsoft 365

05 EDUCATION

Bachelor's Degree (Laurea triennale), Computer and Automation Engineering
Università degli Studi eCampus

Jun 2021 – Jan 2025

Diploma, Electronics and Telecommunications
ITIS A. Volta

1999 – 2004

06 CERTIFICATIONS

CompTIA Security+ ce
CompTIA A+ ce
ITIL Foundation v3

Training: Mastering and Implementing Azure Active Directory

07 LANGUAGES

Italian (native)
 English C2 (CEFR),
 British Institutes Level
 C2 Certificate in ESOL
 International, 2022



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portfolio

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